



Get vaccinated.

Get rewarded.

Help end COVID-19.

Community Member FAQs

HOW MUCH ARE THE REWARDS?

- You will receive a reward of \$50 for each vaccination shot you receive **AFTER** you register. Only verifications dated after the date you register will generate a reward. However, you can register and then receive a shot later that same day.

HOW LONG DOES IT TAKE TO RECEIVE MY REWARDS?

- When you verify your vaccinations by uploading a picture of your vaccination card and entering the details, you will receive a gift card via email for each shot. Gift cards usually arrive within a few days, but it may take longer depending on the number of reward requests we receive at one time.

IS THERE ANY LIMIT TO THE NUMBER OF REWARDS I CAN EARN?

- Yes, but only by the nature of the vaccines themselves. The single-dose Johnson and Johnson vaccine will earn one \$50 reward. The two-dose Pfizer and Moderna vaccines will generate one \$50 reward for each shot. There are no rewards available for third, so-called "booster," shots.

WHO CAN REGISTER AS A COMMUNITY MEMBER?

- Any person who is not yet vaccinated is eligible. This can include yourself, your family, your friends, and others you may know, but each person must register under the guidance of a participating home care agency worker. To bring family and friends into the rewards program, please contact your in-home caregiver, the person who originally provided you with their personal registration link.

WHAT IS THE BEST WAY TO GET VACCINATED?

- Participating home care agencies help you receive your rewards, but their workers do not administer vaccines. Most drugstores or pharmacies offer free vaccinations. There are also state-sponsored vaccination sites. There is never a cost to you for a vaccination! Your caregiver may be able to assist you finding and getting to your nearest vaccination site.

WHAT IF I HAVE ADDITIONAL QUESTIONS?

- Please feel free to contact a Program Navigator in our Support Center by email or phone.
- **Email:** info@flexforchecks.com
- **Call:** 877-770-NMHA (877-770-6642). Navigators are available 9 am to 5 pm, Monday through Friday. If you reach our answering machine, please leave a message and a Navigator will return your call as soon as possible.

Reward funding is through HRSA and is limited by the terms of the Grant. Rewards will be distributed until end of Grant agreement with NMHA, or when all grant funding has been distributed, whichever comes first. This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$11.1 million. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

